

Parking Policy Review 2012/13

Stakeholder Event 5 November 2012

Agenda

7.00pm – 9.00pm

➤ **Introduction**

➤ **Headline messages from the recent parking survey, plus Q&A**

presented by

Steve Gough (Director for Programme Management and Property)

Ralph Wilkinson (Head of Public Services)

➤ **Facilitated group discussions on key parking policy issues**

➤ **Close**

Parking Policy Review 2012/13

Survey update

Introduction

What have we done to date?

- Agreed the scope of the review (23 May 2012)
- Survey (3 Aug – 28 Sept)
- Currently analysing the results

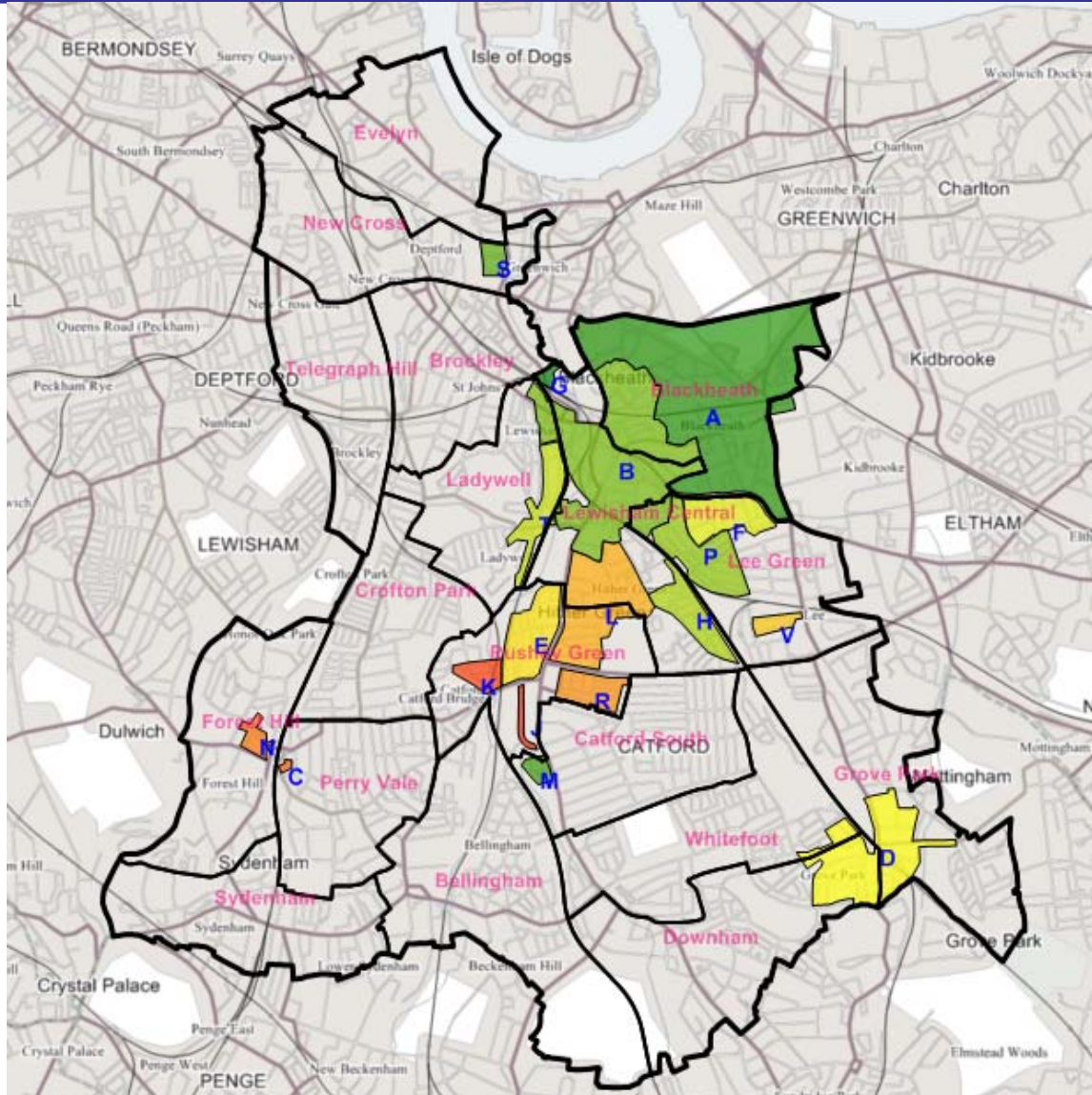
What are we covering tonight?

- Headline messages from the survey
- Considerations
- Further work and next steps

Consultation process

- Online survey (3 August to 28 September):
 - Publicity and press releases
 - Articles in South London Press, News Shopper, Grapevine
 - Information sent to 42 different organisations
- Paper copies made available at:
 - Libraries
 - Housing Offices
 - Parking Shop
 - Access.Point
- Letter sent to all 8,396 permit holders
- Visited Deptford Action Group for Elderly and Jimmy Mizen Foundation
- Provision made for alternative formats of the survey upon request e.g. Large print and other languages. Plus assistance with survey completion also provided
- Outreach – local railway stations, shopping centres, places of worship, health centres, leisure centres
- Organisational responses received from Deptford Action Group for the Elderly, Age Uk Lewisham and Southwark, Lewisham Pensioners Forum and Carers Lewisham
- Stakeholder events on 5 November 2012 and 9 November 2012

CPZ and Ward locations

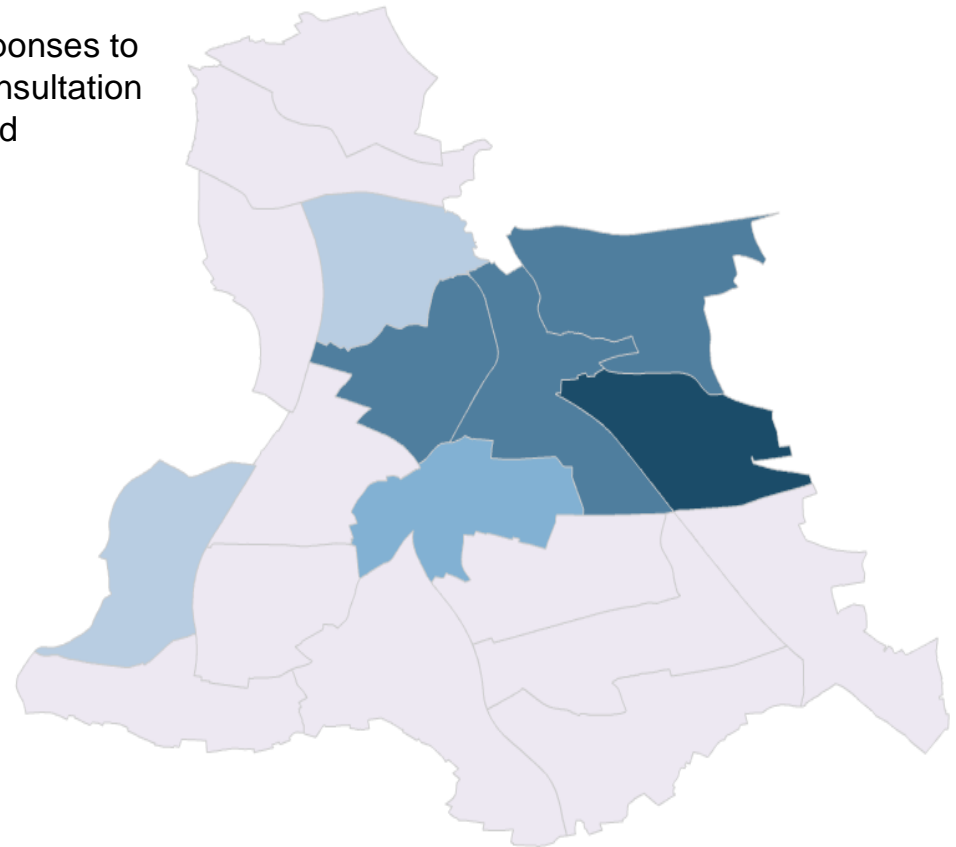
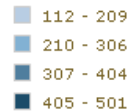


- A Blackheath CPZ
- B Lewisham CPZ
- C Hindsley's Place CPZ
- D Grove Park CPZ
- E Rushey Green West CPZ
- F Old Road & Bankwell Road CPZ
- G Elverson Road CPZ
- H Hither Green West CPZ
- J Canadian Avenue CPZ
- K Catford West CPZ
- L Rushey Green East CPZ
- M Barmeston Road CPZ
- N David's Road CPZ
- P Hither Green East CPZ
- R Rushey Green South CPZ
- S Deptford Town Centre CPZ
- T Ladywell CPZ
- V Lee CPZ

Headlines

3,113 Respondents
1,755 Live in a CPZ
1,317 Do not live in CPZ
1,556 Permit holders
2,575 Motorists
2,857 Lewisham residents

Number of responses to
the Parking Consultation
by Ward

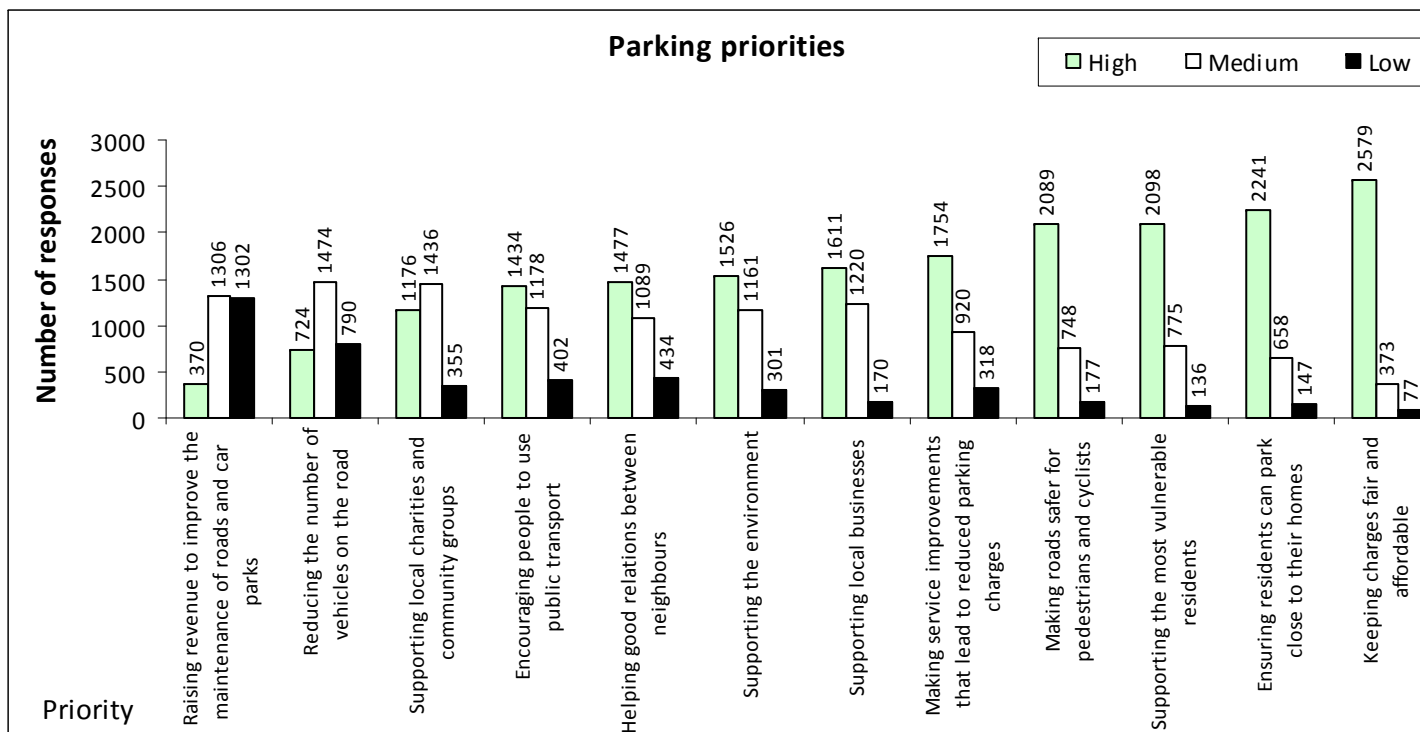


Who responded and what are their parking priorities

Respondents were given a list of 12 possible parking priorities and asked to rank each one as either high, medium or low.

Top 4 'high' parking priorities were....

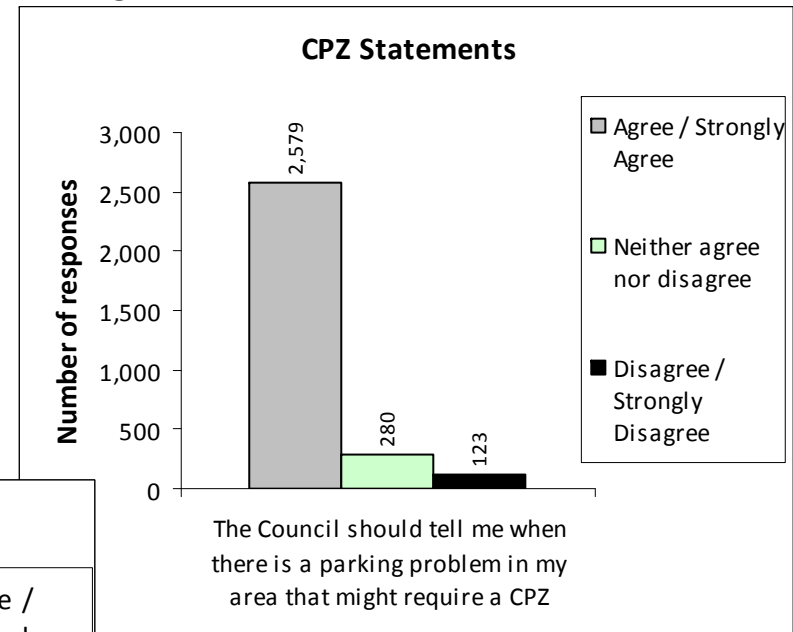
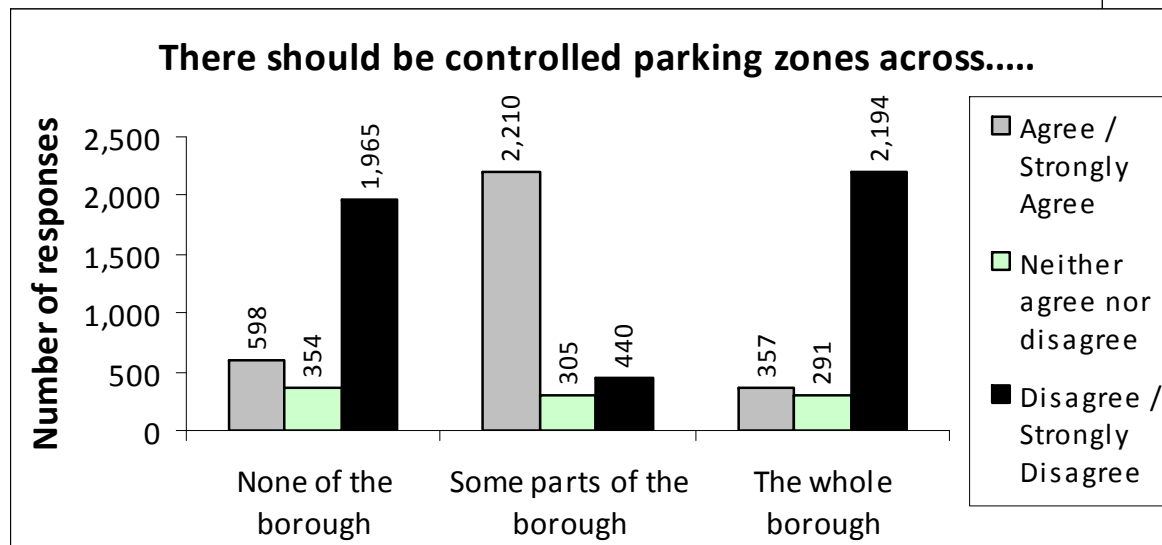
- Keeping charges fair and affordable
- Ensuring residents can park close to their homes
- Supporting the most vulnerable residents
- Making roads safer for pedestrians and cyclists



Controlled parking zones (CPZs) - General

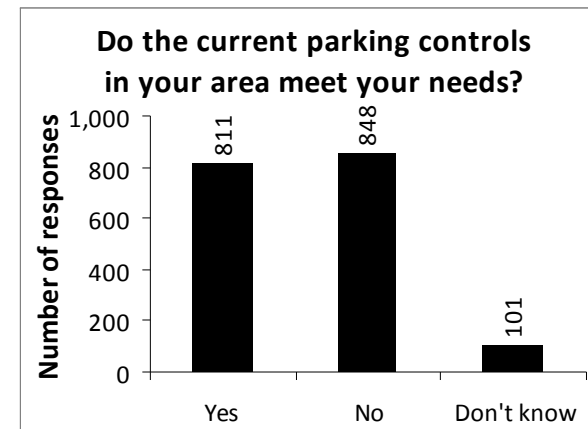
The main locations where respondents thought parking controls should be implemented were....

- Train stations
- Shopping centres
- Schools
- Hospitals



Controlled parking zones (CPZs) – Live in a CPZ (1,755 respondents)

	Count	Permit holders 11/12	%	Do the current parking controls in your area meet your needs?		
				Yes	No	Don't know
Zone A – Blackheath	298	1,696	18%	145	142	10
Zone B – Lewisham Central	254	1,270	20%	137	100	12
Zone C – Hindsley Place	4	8	52%	1	3	0
Zone D – Grove Park	81	348	23%	21	52	6
Zone E – Rushey Green West	114	797	14%	50	54	8
Zone F – Old Road / Bankwell	126	497	25%	49	71	5
Zone G – Elverson	13	54	24%	10	3	0
Zone H – Hither Green West	114	347	33%	57	51	6
Zone J – Canadian Avenue	4	12	33%	2	2	0
Zone K – Catford West	23	55	42%	11	10	2
Zone L – Rushey Green East	177	1,135	16%	85	78	13
Zone M – Barmeston Road	10	42	24%	4	5	1
Zone N – Davids Road	22	53	41%	12	8	1
Zone P – Hither Green East	224	883	25%	81	126	15
Zone R - Rushey Green South	34	315	11%	11	19	4
Zone S – Deptford Central	13	18	72%	7	3	3
Zone T - Ladywell	167	410	41%	94	66	7
Zone V - Lee	48	116	41%	18	28	2

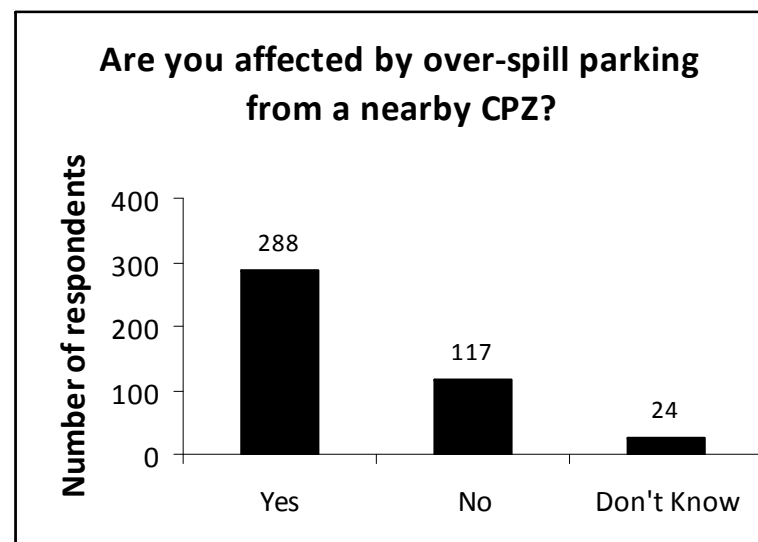
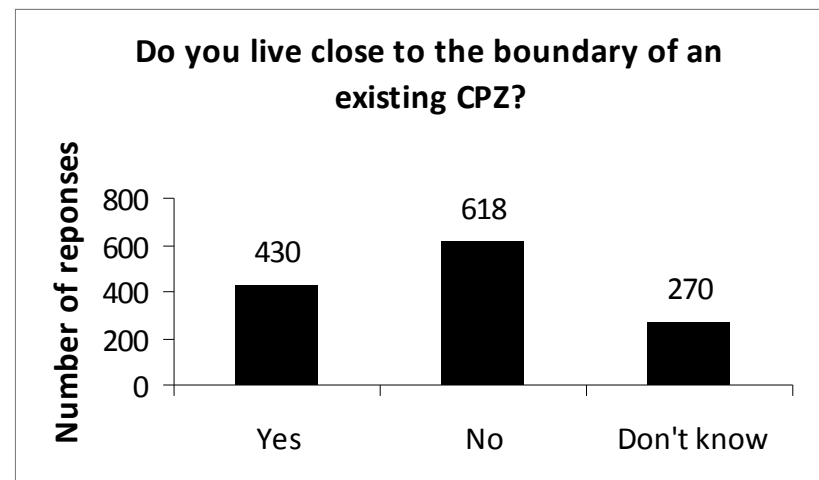


There are currently 8,396 permit holders in the CPZ zones across the borough. We wrote to all these permit holders reminding them about the survey. Of these 1,556 permit holders responded. In addition we received 199 responses from people living in a CPZ zone who do not have a permit.

Controlled parking zones (CPZs) – Don't live in a CPZ (1,317 respondents)

Of the 430 respondents who said they lived close to the boundary of a CPZ 347 or 81% are affected by overspill from the neighbouring CPZ.

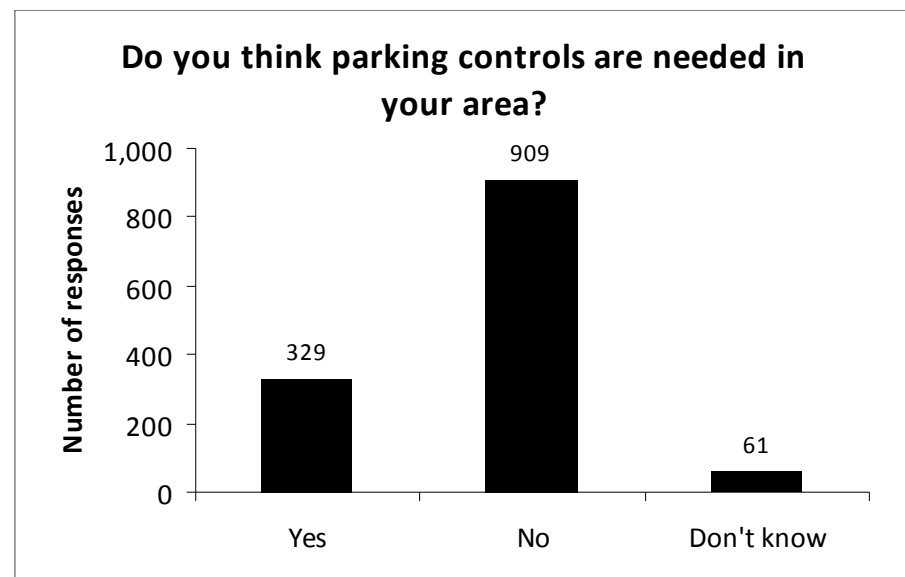
	Yes	No	Don't Know
Bellingham	2	1	0
Blackheath	3	1	0
Brockley	10	0	0
Catford South	28	19	2
Crofton Park	5	12	1
Downham	2	2	1
Evelyn	3	0	0
Forest Hill	11	3	2
Grove Park	2	6	3
Ladywell	106	17	3
Lee Green	69	12	1
Lewisham Central	10	3	0
New Cross	2	3	0
Perry Vale	2	2	0
Rushey Green	8	4	0
Sydenham	1	3	3
Telegraph Hill	4	5	0
Whitefoot	2	5	3



Controlled parking zones (CPZs) – Don't live in a CPZ

Continued (1,317 respondents)

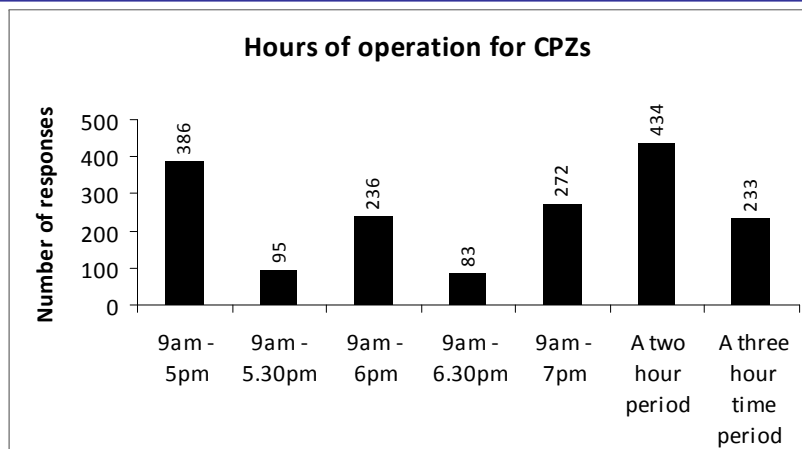
	Yes	No	Don't know
Bellingham	2	13	0
Blackheath	4	3	1
Brockley	31	128	7
Catford South	24	65	4
Crofton Park	24	68	7
Downham	2	12	0
Evelyn	3	4	1
Forest Hill	36	54	4
Grove Park	3	28	1
Ladywell	74	116	4
Lee Green	48	50	6
Lewisham Central	7	7	2
New Cross	5	9	0
Perry Vale	12	60	2
Rushey Green	7	8	1
Sydenham	11	60	1
Telegraph Hill	10	89	5
Whitefoot	3	25	2



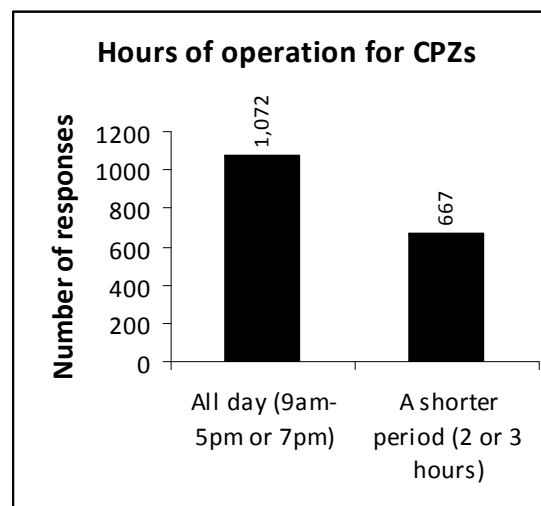
Timings of operation for CPZs

The most popular hours of operation for CPZs within the borough were an all day period ranging from 9am-5pm up to 7pm. 38% considered that a shorter time period either 2 or 3 hours might be appropriate.

	CPZ resident	
	All day	A shorter period
Zone A – Blackheath	184	51
Zone B – Lewisham Central	161	38
Zone C – Hindsley Place	1	0
Zone D – Grove Park	29	18
Zone E – Rushey Green West	67	11
Zone F – Old Road / Bankwell	45	46
Zone G – Elverson	9	3
Zone H – Hither Green West	63	26
Zone J – Canadian Avenue	2	0
Zone K – Catford West	12	3
Zone L – Rushey Green East	88	27
Zone M – Barmeston Road	8	1
Zone N – Davids Road	8	7
Zone P – Hither Green East	84	101
Zone R - Rushey Green South	20	8
Zone S – Deptford Central	5	2
Zone T - Ladywell	70	54
Zone V - Lee	14	20



	Non CPZ resident	
	All day	A shorter period
Bellingham	1	1
Blackheath	7	0
Brockley	20	16
Catford South	15	21
Crofton Park	10	21
Downham	1	1
Evelyn	2	1
Forest Hill	16	26
Grove Park	3	4
Ladywell	41	41
Lee Green	12	50
Lewisham Central	8	6
New Cross	5	3
Perry Vale	6	5
Rushey Green	12	6
Sydenham	5	6
Telegraph Hill	8	6
Whitefoot	3	2



Consultation and review of CPZs

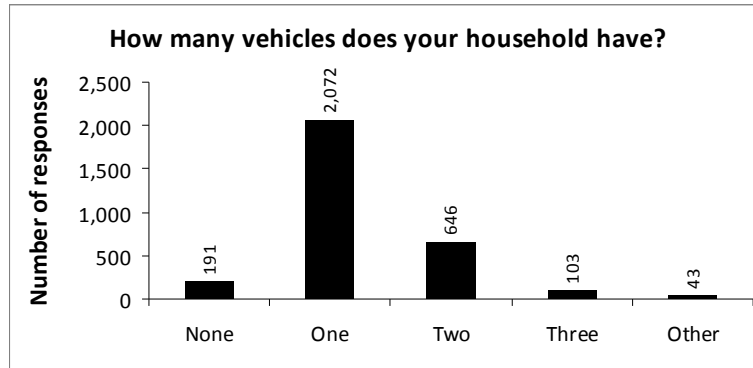
Respondents were asked whether there should be a minimum turnout of voters when deciding whether a CPZ should be implemented. Nearly two thirds agreed that there should be at least a 30% turnout of voters and that the level of support should be at least 50% of the turnout.

Respondents were asked if there were any circumstances they would consider when parking controls might be introduced without consulting local residents. The top circumstances where this would be considered were.....

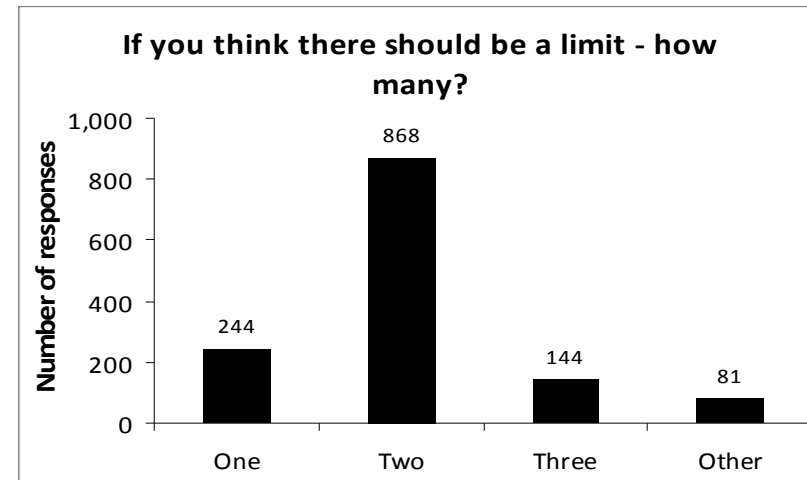
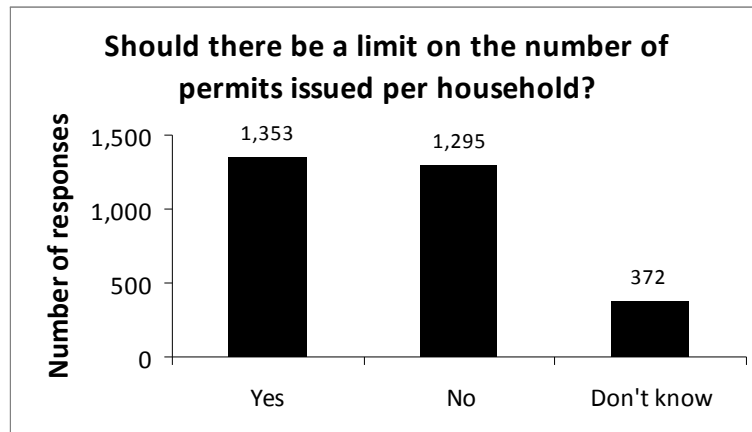
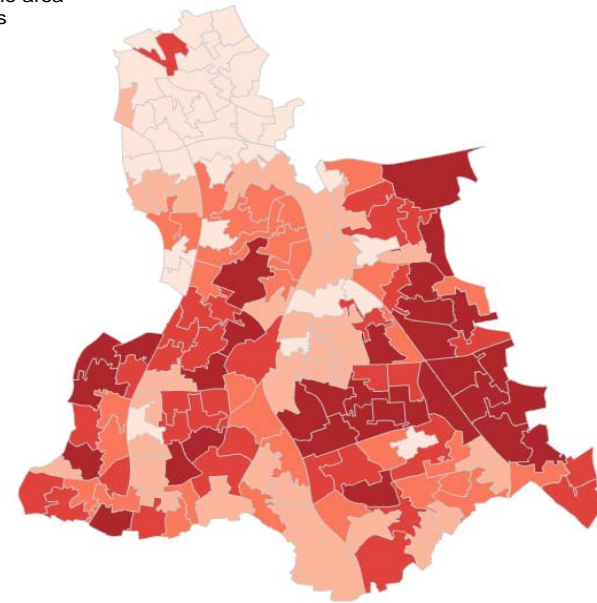
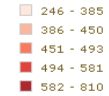
- To help ensure the safety of pedestrians, cyclists or motorists
- To prevent the over-spill of parking pressures from a nearby CPZ

Discussions with residents highlighted the impact from CPZs in the surrounding areas. Ladywell is an example of this.

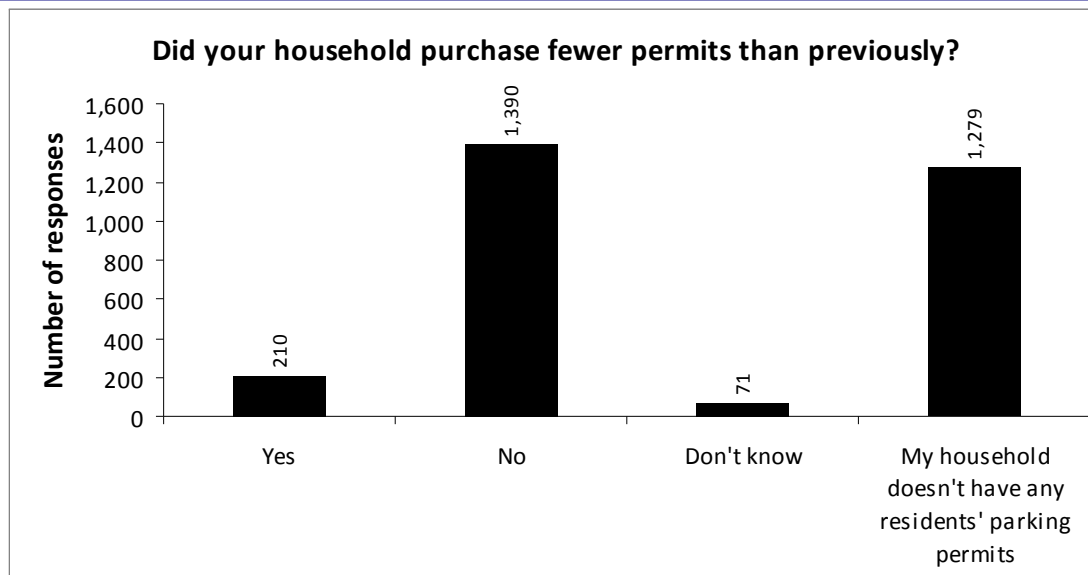
Vehicle ownership



Total number of vehicles in the area
2001 Census



Vehicle ownership - continued



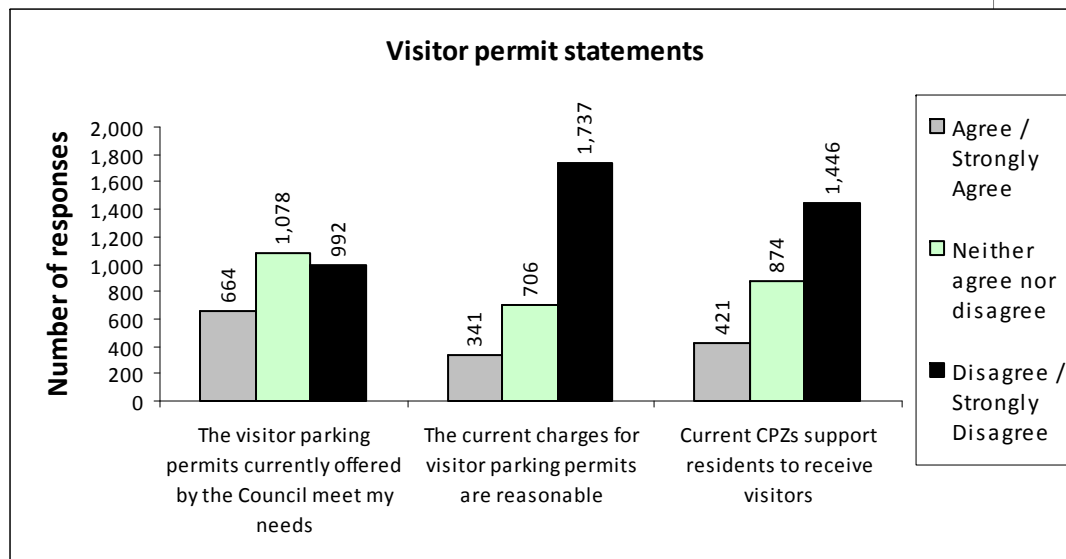
Of those who said yes, they had purchased fewer permits this time compared to previously, 163 said that the cost of “the residents’ permit is now too expensive” was one of the reasons for this.

Visitor parking

1,418 responded that they do purchase visitors permits.

Respondents were asked which visitors permits the Council should make available for them to purchase. The most popular time periods for the permits were.....

- Full day (hours of CPZ)
- 5 hours (half day)
- Weekly
- 1 hour
- 2 hour



Respondents were asked whether they were satisfied with the number of pay-and-display bays in their road. There was an almost even split of 785 yes and 729 no

Business parking permits and local businesses

59 business permit holders responded to the survey. There are 1,017 business permits in use across the CPZ zones.

Those who hold a business permit disagreed or strongly disagreed with the following statements....

- Current charges for business parking permits are reasonable
- The space available for business deliveries in the borough is sufficient
- Current parking controls support local businesses

The majority of people who responded to the questions about the parking provision near local business hubs disagreed or strongly disagreed with the following statements....

- On-street parking for customers near local businesses is adequate
- Current time limits for free parking bays near local businesses is reasonable

Carer parking permits and disabled provision

Carer permits

108 carers permits were issued in 2011/12. 37 responded to the survey.

All respondents were asked if the existing charge and time limit for the permit was reasonable.

- Most felt that the charge is not reasonable
- More than half responded that the existing 4-hour time limit is reasonable.
- The most popular alternatives for the time limit were 6 hours, all day and unlimited.

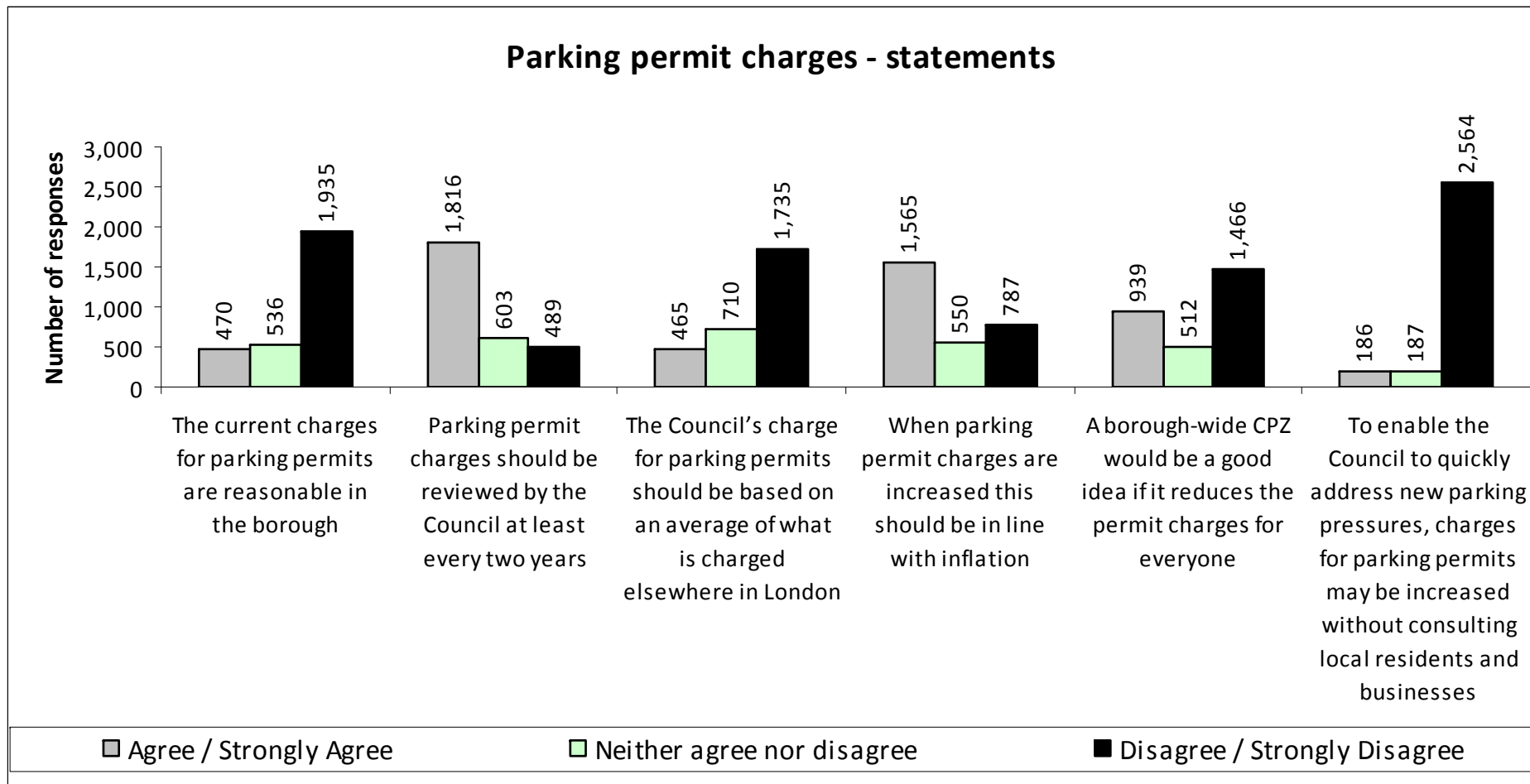
Disabled provision and Blue badge Holders

There are 7,200 Blue Badge holders across the borough. 107 responded to the survey.

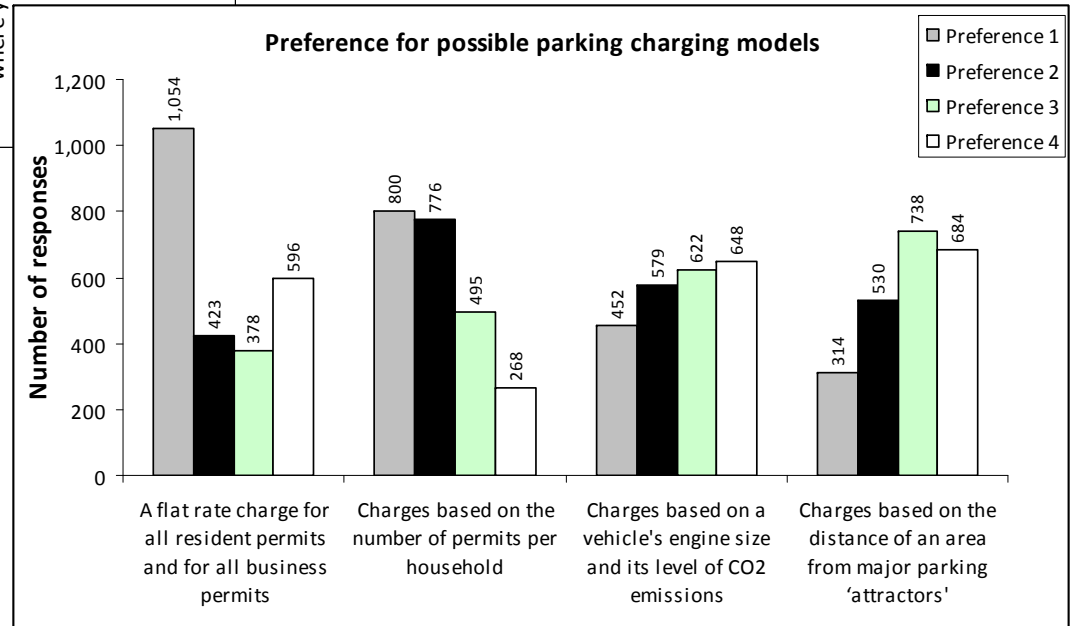
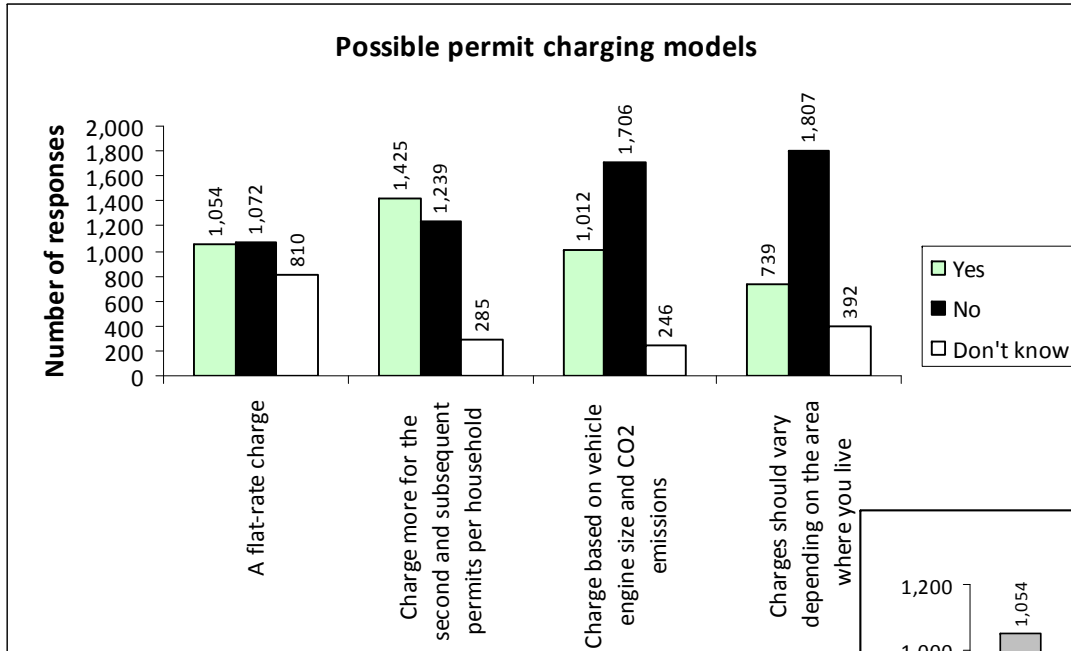
All respondents were asked if they currently use a disabled bay in their road and whether it is a formal or informal bay. 22 respondents currently use a bay in their road and most of these are informal.

Respondents were also asked if they require a disabled bay in their road and 31 said yes.

Parking permit charges



Parking permit charges - continued



Parking payment methods

Respondents were asked to indicate which methods of payment they would prefer when buying permits or paying for on-street parking such as pay-and-display

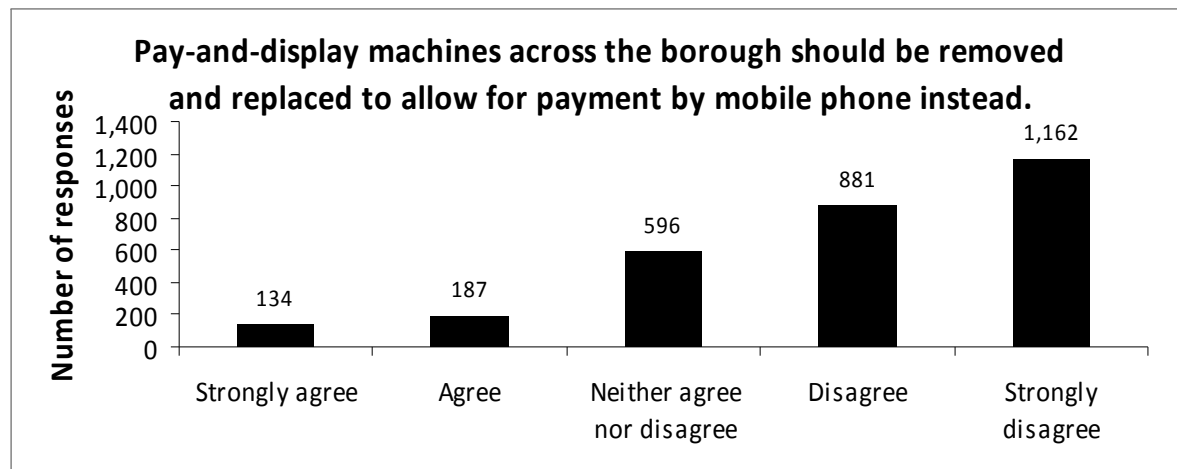
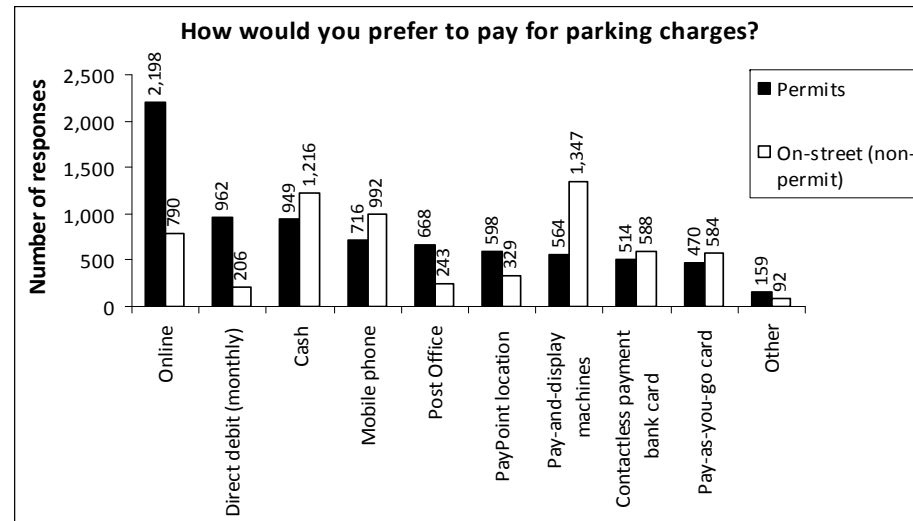
The top payment methods are...

Permits

- Online
- Direct Debit (monthly)
- Post Office
- PayPoint location

On-street (non-permit)

- Pay-and-Display machines
- Cash
- Mobile Phone
- Online



Things people said.....

CPZs are a way of making money from residents

Would prefer a shorter time period such as 2 hours over lunch

The lack of consultation over the increase in charges

Difficulty with finding a parking space close to my home

The costs for shoppers to park may deter them from shopping in Lewisham

Abuse of carer permits by relatives and trades-people

The introduction of 1-hour visitor permits has helped

As a business a CPZ is essential

The parking problem when trades-people come to the home

Things people said..... continued

The cost of permits is too high

There should be time limits to CPZs to encourage visitors

Lack of visitors due to CPZs

The use of disabled parking bays by non-Blue Badge holders

Better signage and marking of bays

Free parking at shopping centres and encourage visitors and shoppers to business areas

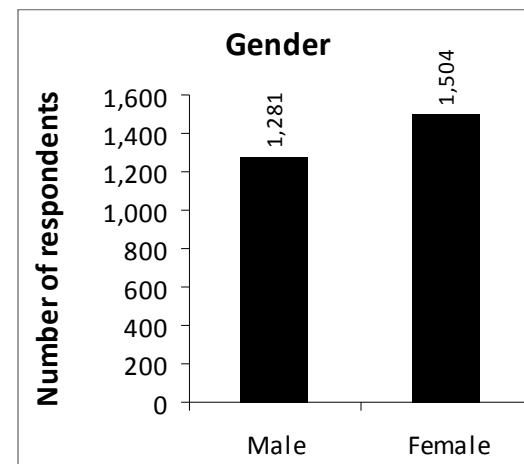
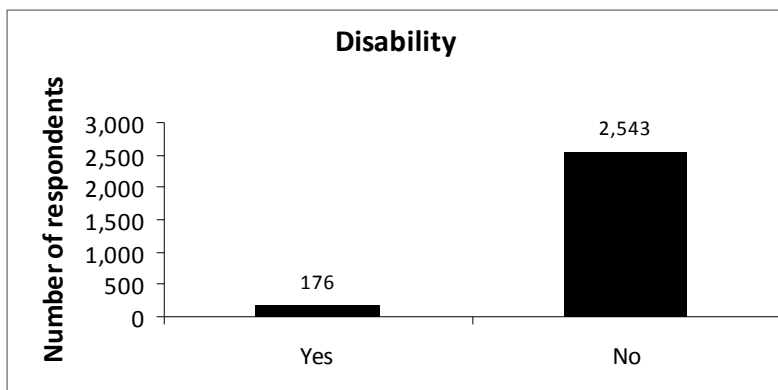
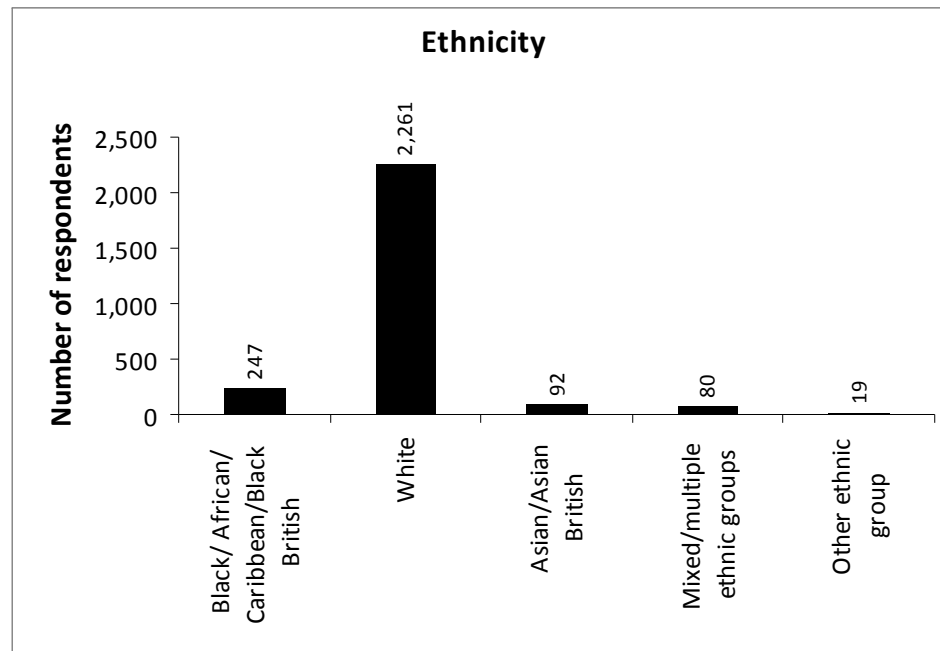
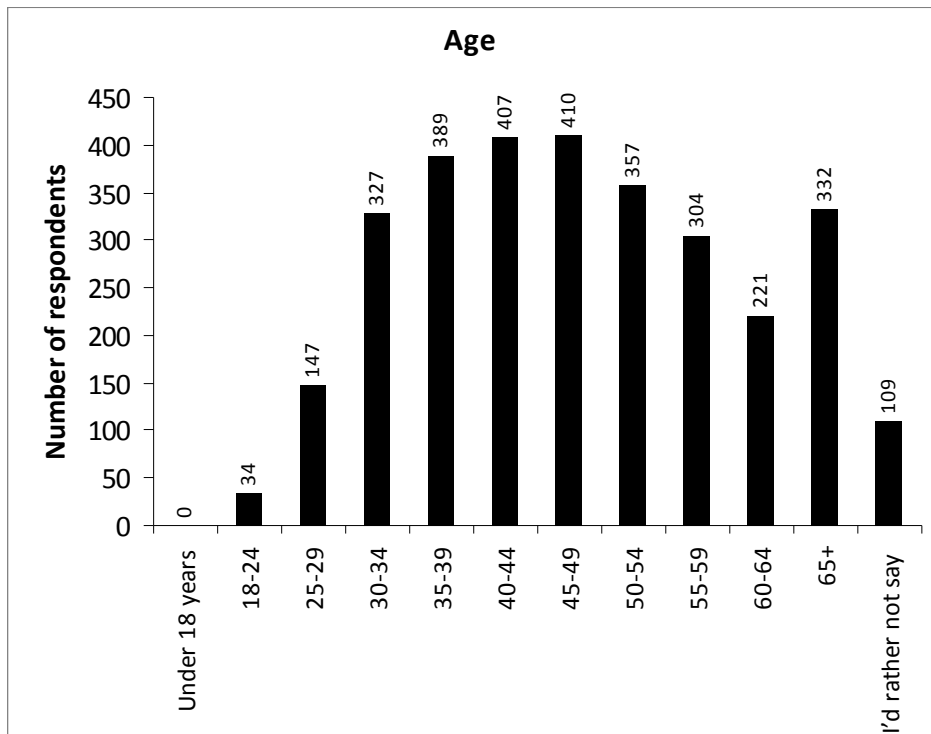
This is a revenue raising exercise by the Council

I'm happy to have a resident's permit

There should be clear consultation before CPZs are implemented

With a CPZ disabled and elderly residents can now find parking close to their homes

Equalities Monitoring



Considerations

- Areas of regeneration and development in the borough such as:
 - Catford Town Centre
 - Deptford and Convoys Wharf
 - Lewisham Town Centre - Renaissance
- Future demand for parking with the projected growth in population
- A finite amount of kerb-side parking
- Encouraging sustainable modes of transport
- Road safety
- Access to businesses and other services
- Financial considerations

Further work and next steps

- Work is now being undertaken to model and develop the various areas arising from the consultation evidence gathered. These include.....
 - Changes to the current parking policy;
 - Modelling of changes to pricing or charging structures;
 - Exploring new technologies;
 - The process for consulting and reviewing new and existing CPZs.
- This work will also consider the financial, equality and socio-economic implications of any proposals to be presented to the Sustainable Development Select Committee on 11 December 2012.
- Proposals will then be considered by Mayor & Cabinet on 16 January 2013.

Discussion groups

- Four main areas for discussion:
 1. Implementing a CPZ to manage demand for parking
 2. Managing overspill
 3. Timings of the zones: All day or a shorter time period
 4. Permit costs

- Approximately 20 minutes per topic